

## PA Government

### Governor Ed Rendell

225 Main Capitol Building  
Harrisburg, Pennsylvania 17120

### Senate / 37th Senatorial District

#### John R. Pippy

1009 Beaver Grade Rd.  
Moon Township, PA 15108  
Phone: 412-262-2260  
Fax: 412-920-2052

### PA House of Representatives:

### Harry Readshaw / 36th District

(Whitehall Districts: 5, 6, 9, 12)  
1917 Brownsville Road | Pgh., 15210  
Phone: 412-881-4208  
FAX 412-886-2077

122 Irvis Office Building  
Harrisburg, PA 17120-2020  
Phone: 717-783-0411  
Fax 717-705-2007

### Chelsa Wagner / 22nd District

(Whitehall Districts: 1, 2, 3  
4, 7, 8, 10, 11, 13, 14, 15, 16)  
900 Brookline Blvd. | Pgh., 15226  
Phone: 412-343-2094  
Fax: 412-343-2262

Caste Village Shoppes  
5301 Grove Rd.  
Suite M112  
Pittsburgh, PA 15236  
Phone: 412-881-1005  
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## The CATALOG

Connecting Public Libraries in Allegheny County, PA

### What is CATALOG EXPLORER?

*It's a new way to search The Catalog!*  
You can start with a broad keyword search and then narrow your search with just a few clicks. To view or download the added features, visit our web site at

[www.whitehallpubliclibrary.org](http://www.whitehallpubliclibrary.org)



100 Borough Park Drive, 15236

412-882-6622

[www.whitehallpubliclibrary.org](http://www.whitehallpubliclibrary.org)

## Your Requests

### Important Information About Library Requests on HOLD



Effective February 1, 2010

## CHANGES TO LIBRARY HOLDS

Due to 2009 state budget cuts, some county-wide changes with regard to filling library holds have been implemented. Beginning February 1st, all holds requested **to be picked-up at the Whitehall Library** will be filled by Whitehall's copy of that particular item first.

**Our copy will NOT be sent to another library until we have filled all pending requests at Whitehall.**

**What if the Whitehall item is checked out?**

If an item is checked out, or if Whitehall doesn't own a copy of a particular item, and there are other **available** items in the system, then the hold will be filled by other library holdings. The material will be sent to you to be picked up at Whitehall, as before.

**What if I am on a long list for the latest James Patterson or other bestselling book or DVD?**

If **all** of the copies in the county are currently checked out, then those patrons requesting their holds to be picked up at **Whitehall** will wait for the next available **Whitehall** copy of the popular book or DVD.



**How will I know where I am on the hold list and how long I will have to wait?**

We regret that this change will mean that you can no longer see your position in the request queue through My Account, but our goal is to continue to provide faster service within the current budget restrictions.



*HOLDS take a new direction.*

Please understand that these changes were a **direct result of reduced State library funding.**

It is always our intent to provide the best customer service possible; the Allegheny County Library Association and its member libraries are working hard to restore funds that were lost in 2009.

You can help by adding *your* voice, please contact the Governor and your State legislators.