

## Whitehall Public Library Policies

<b>Title</b>	Digital Video Surveillance Policy
<b>Date Approved</b>	December 11, 2019
<b>Amended</b>	8/11/21
<b>Prepared by</b>	Whitehall Library Board of Directors

### **Purpose:**

The purpose of this policy is to establish guidelines for the placement and use of digital video cameras and still photographs, as well as the access and retrieval of recorded digital video images and still photographs at the Whitehall Public Library. Video monitoring and recording will be conducted in a manner consistent with all existing local and applicable laws and ordinances.

Selected areas of the library are equipped with video cameras for the protection and safety of patrons, employees, assets, property, and to identify persons breaking the law or violating the Library Use and Patron Behavior policy. A sign is posted at the library entrance informing the public that security cameras are in use. Reasonable efforts are made to safeguard the privacy of patrons and employees.

### **Statement of Policy:**

#### Security Camera Locations

The video security cameras are positioned to record only those areas specified by the Director/designee, and will complement other measures to maintain a safe and secure environment in compliance with library policies. Camera locations shall not be changed or added without permission of the Director.

Cameras may be installed in locations where staff and patrons would not have an expectation of privacy. Cameras will not be installed in areas where staff and public have a reasonable expectation of privacy, such as restrooms; nor are they positioned to identify a person's reading, viewing or listening activities in the library.

#### Access to Digital Images

The Library Director/designee, in the course of their normal duties, may monitor and operate the live video security system.

Only the Director/designee is authorized to access the recorded archival data in pursuit of incidents of criminal activity, litigation, or violation of the Library Use and Patron Behavior policy. Other individuals, with permission from the Director, may review recorded data to ascertain security concerns related to a specific incident.

Such persons shall not violate any laws relevant to this policy in performing their duties and functions related to the video security system.

Library employees shall review and comply with this policy.

## Use/Disclosure of Video Records

- Video records and still photographs may be used by authorized individuals to identify those responsible for library policy violations, criminal activity on library property, or actions considered disruptive to normal library operations.
- Under certain circumstances, individuals authorized under this policy may use a still photograph or selected portions of recorded data to request law enforcement review for assessing the security risk of a specific individual or for investigating a crime on library property.
- Video records shall not be used or disclosed other than as specifically authorized by this policy.

Video records may contain personally identifiable information about an individual who has used any library service or borrowed any library materials (“patron information”), and will be accorded the same level of confidentiality and protection provided to library users by Pennsylvania state law, Whitehall Public Library policies, and the American Library Association policies on confidentiality and privacy.

All requests for security camera footage or still photographs by law enforcement will be referred to the Library Director.

In the event of a search warrant, which is executable immediately, library Administration will comply with the search warrant and consult with legal counsel. Upon receipt of a subpoena or other court order, library Administration shall consult with legal counsel to determine if the document is in proper form and that good cause for its issuance in a court of proper jurisdiction is demonstrated. If not, library Administration shall insist any defect be remedied before releasing records which contain patron information.

## General Public Requesting Access to Security Camera Footage

Confidentiality/privacy issues prohibit the general public from viewing security camera footage that contains patron information. If the library receives a request from the general public to inspect security camera footage which contains patron information, the general public will be advised to file a police complaint.

## Unauthorized Access and/or Disclosure

A breach of this policy may result in disciplinary action up to and including dismissal. Any library employee who becomes aware of any unauthorized disclosure of a video record and/or a potential privacy breach has a responsibility to immediately inform the Director of the breach.