

In response to questions and requests the libraries have received, ACLA has gathered some resources regarding assisting patrons with unemployment applications.

ONLINE APPLICATIONS. The fastest and easiest way to file an application for unemployment compensation (UC) benefits is through www.uc.pa.gov.

PHONE APPLICATIONS. Patrons who are not confident using an online application can apply by phone. The toll free number for the UC Service Center is 888-313-7284. The UC Service Center hours of operation are Monday, Tuesday, and Thursday 8 AM to 4 PM, Wednesday 12 PM to 6 PM and Friday from 8 AM to 12 PM.

ASSISTANCE. [Allegheny Link](#) is able to assist individuals with completing applications for UC and frequently does. Patrons can call or stop by in person (in person waits can be long though). Social work student fellows will also be available to provide this assistance to patrons at their library placement sites starting in the fall.

UChelp.org is a new site that's specific to PA unemployment. It includes links for contacting legal aid services (for appeals) and your local representative (for other problems). They do not offer assistance with application completion.

RESOURCES. Some resources libraries can print to have on-hand for patrons applying for UC:

- PDF of ways to apply including telephone numbers to apply via phone: https://www.uc.pa.gov/Documents/UC_Forms/uc-98.pdf
- PDF list of required information to apply: https://www.uc.pa.gov/Documents/UC_Forms/UC-23.pdf
- PDF of Pennsylvania Unemployment Compensation Handbook: <https://www.uc.pa.gov/Documents/UCP%20Forms/ucp-1.pdf>

More printable documents are available at www.uc.pa.gov.

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